The Republic of Lebanon
E-government Portal

Ali ATAYA
Office of the Minister of State for Administrative Reform
Head of the E-Government Unit
aataya@omsar.gov.lb

www.omsar.gov.lb
Office of the Minister of State for Administrative Reform

- Created since 1995

- Mission: Help Lebanese Administration for
  - Administrative Simplification
  - Modernization / Use of ICT in Administrations

- Manage different projects
  - With Arab Fund, EU and World Bank
  - For different Government Entities
Country Facts

**Population:** Approximately 4 millions
**AREA:** 10,452 square kilometers

**Important Lebanese Diaspora in the World**
Non official statistics 12 millions

Regional Tensions, Difficult Political Context

Lack of serious and strong political commitment to administrative development
Structural Administrative problems: strategic planning, decentralization, capacity building, monitoring, accountability, etc.

Huge ICT discrepancies between administrations

No legal framework for e-government (e-documents, e-signature, e-payment)

Telecommunication Infrastructure becomes Acceptable
Dynamic Software Market (offshore, near shore, local products, partners with international companies)

Existing Open Source initiatives but no endorsement from the public sector

**E-Government Survey 2012 - UNPAN**
Lebanon Index 87 (2010 93)
E-Government Portal (DAWLATI) Concepts

E-Service Maturity Level
Information, E-Form, E-Service, E-Payment, E-Signature

Integration Methods
Through the portal, With Information Systems

Advanced Back End Management
Workflow Management for Transactions Handling

Future Extension for strong Authentication, e-Payment, and e-Signature
At the end to legalize transactions

Interoperability Readiness
Design based on ESB (Enterprise Service Bus)

Multi Language
Arabic (official language), English and French

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E-Government Portal (DAWLATI) Facts

Starting Date
16 January 2012

Go live
First quarter of 2013

Information about Administrative Procedures, E-Forms and E-Services
Information about 4500 administrative procedures, 250 E-Forms and 30 E-Services

Mobile Applications
Android, Apple and BlackBerry

Other Planned Languages
Spanish

Planned E-Services
At least 500 E-Services for citizens
Why Open Source?

Complete Solution (portal, integration, security, database, etc.)

Based on Open Standards

Lebanese Market is Services Oriented

Will lead us to national open source strategy
E-Government Portal – DAWLATI

Our Partners

engineering

Engineering
International Partner
Open Source Platform Expertise
E-Government Know-How
www.eng.it

levantnet

Levant Net
Local Partner
Experience in Lebanese Administration
www.levantnet.net
THANK YOU